November 2 – 4, 2011 | Las Vegas

DEVLEARN 11.

Expanding the Possibilities for Learning

It's not just DevLearn, it's ...



"This conference keeps me up-to-date on what's happening in eLearning in a variety of areas: tools, techniques, devices, applications. The conference is like a shot of adrenaline and I come back from DevLearn very excited about my job."

"This was my first DevLearn conference and hopefully not my last. This was an awesome event! As a new Education Project Manager, I was so impressed at the level and wealth of information you all brought together under one roof."

"Thanks to DevLearn I am anxious to implement new processes and restructure my team for a more streamlined approach to creating our eLearning content. The event was well done, fun, and enlightening."



As the leading event for eLearning professionals, DevLearn 11 Conference & Expo is expanding to offer an even more extensive program that will address every facet of learning across your entire enterprise. This year's event delivers everything DevLearn is famous for ... and so much more.



- Deborah George, California State University - Sacramento

- Cheryl A. Hammons, Department of Veterans Affairs

- Brian Savoie, Regulatory Affairs Professional Society



DEVLEARN ... where the expanding possibilities for learning are defined.



NOVEMBER 2 – 4, 2011 LAS VEGAS

Thursday, November 3, 4:00p - 7:00p

showcase of eLearning demos. There are two ways to participate. You can demo your work, help the community

learn from your efforts, and get great feedback. Or, you can just attend and see dozens and dozens of demos

that are sure to give you great ideas. Either way, you

Ignite! DevLearn

go to www.DevLearn11.com/DemoFest

don't want to miss this year's DemoFest. To learn more

GoToTraining

by CITRIX®

Program Director &

The 7th Annual eLearning DemoFest is the ultimate

Expand Your Possibilities...

Join your colleagues from around the world at the largest and most exciting learning technologies event in North America. This year we're gathering at the amazing Aria Resort in Las Vegas, the newest and most sophisticated convention center in the USA. Don't miss this incredible opportunity to explore, discuss, and define all the expanding possibilities for learning.

Who Should Attend

DevLearn 2011 is for learning professionals who are involved - in any way - in the management, design, and development of eLearning and performance-enabling technologies. Regardless of your level or role in your organization, at DevLearn you'll find the information, the resources, and the global network of professional colleagues you need to turbo-charge your success!

KEYNOTES

Learning, Technology, Living and Learning and the Physics of the Future



Kaku Host of Science Channel's Sci Fi Science Author, Physics of the Future

MICHIC

KAKU

Take a thrilling journey through the next one hundred years of breathtaking technological revolution. Join Dr. Michio Kaku, theoretical physicist, host of the Science Channel's Sci Fi Science, and bestselling author of several widely acclaimed books, as he takes us on this exploration of the revolutionary developments in technology, computers, and guantum physics that will forever

change how we learn, engage, and live with technology.

in The Cloud

Dr. Michio

The Cloud is an often-misunderstood concept when it comes to learning. It's a classroom without walls, instructors, or curricula. It's where you meet and make friends in social networks and where conversations turn into communities. The Cloud is the new context for innovating business and society. Join Tom as he explores how we can use the Cloud to transform ourselves and

Tom

Koulopoulos

OVATION 2010

NOWAS IN ADDLAFTER

Author, The Innovation

Zone and Living in

the Cloud: The 21st

Century Global

Megatrend

our industry! Download his eBook, Living *in the Cloud*, for a sneak peak of this fascinating keynote (available for FREE on the DevLearn site).

Why the Future of Learning is Context



Emerging Technologies Analyst, The eLearning Guild Ignite! DevLearn offers you six BIG

NEW IDEAS in six short, fast, and focused six-minute presentations. Do you have the next BIG IDEA for learning? We are committed to uncovering the new ideas and innovative thinking that rest unseen within our community, and DevLearn is your opportunity to be on the main stage. If you want

IDEA, go to www. DevLearn11.com/ Ignite to learn more.

THEMES & FEATURED PRESENTATIONS

Expanding the possibilities for learning requires a sharp focus on many facets of the learning equation. DevLearn offers a deep exploration of these seven themes and the inter-relationships between them in these featured presentations.

MANAGEMENT



TECHNOLOGY

STRATEGY

learning strategy.

LEARNING

ENTERPRISE



KNOWLEDGE

Knowledge in the 21st Century: You Should Know Better... Featured Speaker: Jay Cross, Consultant, Internet Time Alliance, & Author of informal learning

PERFORMANCE





IGNITE!

Six New Ideas for Learning

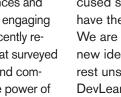
the father of usergenerated video, how curation is the "New Magic" of the connected world.

Steven Rosenbaum,

In a world of overabundant data, the curator selects and shares the most relevant and

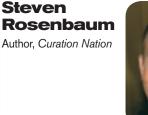
more than 60 thought leaders and companies to explore and define the power of curation for brands, media, and consumers. Come to DevLearn to learn from





useful information for the audiences and communities being served. This engaging presentation is based on the recently released book Curation Nation that surveyed

to share your BIG





Sponsored by

As a learning professional, you help your organization maximize its return on its largest ongoing business investment - its human capital. While cost-effectively training, developing, and retaining these valuable resources, you must develop both your management skills and all the management professionals in your organization. These DevLearn sessions will help you succeed with this enormous challenge.

Learning and the Management Pipeline

Featured Speaker: Michael Echols, EVP, Bellevue University Human Capital Lab, & Author of Creating Value with Human Capital Investment

How do you know which of the many new and innovative technologies you can deploy will help you achieve your objectives? DevLearn, the leading conference for technology-focused learning professionals, is where new technologies emerge and their new possibilities are defined. You'll get answers about learning technologies at DevLearn.

Technology Trends on the Horizon: Where eLearning is Headed Featured Speaker: Aaron Silvers, Community Manager & Learning Technologies Evangelist, ADL

A successful strategy must address the who, what, when, where, and why of your organizational learning investments, plans, processes, goals, and objectives, while simultaneously addressing the technology central to its success. DevLearn offers ideas and new perspectives on successfully integrating all of today's learning technologies into your

Building a Learning Strategy to Address Today's Challenges

Featured Speaker: Lance Dublin, CEO, Dublin Consulting, & Co-author of Implementing E-Learning

Learning may occur as part of a training, education, or professional development program ... but it also occurs informally and socially among peers, or casually, as the learner may need. Technology increasingly augments learning, and DevLearn provides you with the ultimate showcase for new and expanding learning possibilities.

The New Learning Architect Featured Speaker: Clive Shepherd, Director, FastTrak Consulting. & Author of The New Learning Architect

Enterprise learning is critical to developing competitive advantage in a knowledge economy, and success depends on your ability to leverage learning technologies across your enterprise. Whatever your specific needs, the knowledge and insight you gain at DevLearn will guide you as you meet your challenges head on.

Integrated Talent Management Across the Enterprise Featured Speaker: Kevin Oakes, CEO, The Institute for Corporate Productivity (i4cp), & Author of The Executive Guide to Integrated Talent Management

As a learning professional, you facilitate the development and distribution of people's knowledge, insights, and experiences, so you must put systems and processes into place – both formal and informal - that will enable you to harness, manage, and distribute this content. At DevLearn you will learn how to leverage knowledge and disseminate it in your organization.

Performance is a primary source of sustainable strategic advantage for organizations, and successful organizations incorporate performance assessments, support, and management into their learning and development strategies. DevLearn will give you the information you need to ensure that your workforce's performance is a key market differentiator.

Performance Boosters: Using Technology to Enhance How We Work and Learn Featured Speaker: Allison Rossett, Professor, San Diego State University, & Author of First Things Fast

www.DevLearn11.com | +1.707.566.8990















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E-Learnin

OPTIONAL PRE-CONFERENCE CERTIFICATE PROGRAMS

You'll find detailed descriptions of all these certificate programs online at www.DevLearn11.com

Optional ONE-DAY or TWO-DAY Programs The following courses can be taken separately, or as a two-day continued course.

Optional Pre-conference Certificate Programs offer new skills and knowledge that you can immediately put to work in your organization. All participants will receive a certificate documenting their participation in the workshop from The eLearning Guild Academy. This year we are offering both one-day and two-day certificate programs. Workshops will be held on Monday and Tuesday, October 31 and November 1, from 8:30a to 4:30p. Separate fee-based registration is required.



The eLearning Guild Academy offers certificate programs for eLearning professionals that are led by key industry leaders. Stay tuned for announcements about new face-to-face and online workshops.

> **TWO-DAY Certificate Programs** Oct. 31 & Nov. 1, 8:30a - 4:30p

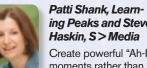
P1 eLearning and the **Science of Instruction**



Ruth Clark, Clark Training & Consulting This workshop will update you on the latest research on what works and does not work in

eLearning. You'll learn how best to use visuals, text, and audio in eLearning, and how to design multimedia environments to build critical-thinking skills

P2 Designing Digital Narratives that **Engage Learners**



ing Peaks and Steve Haskin, S>Media Create powerful "Ah-Ha" moments rather than

boring predigested information! Visual stories are a proven way to engage interest and inspire, awaken, and propel action. Participants will create compelling visual

stories with digital media using a variety of tools and techniques

P3 Getting Started **P5** Getting Started with Captivate for eLearning Joseph Ganci,

Dazzle Technologies

Using Captivate, you can

create soft-skills learning

and guizzes, combine

media elements with

presentations and interactivity, and

and effects, master slides, object

ments. Learn the features of both

Captivate v5 and v5.5.

enhance your learning with animations

styles, and audio and video improve-

P4 Advanced eLearning

the new features of Adobe Captivate

use of all the great features of Adobe

Captivate. You'll be able to create soft-

skills learning and quizzes, combine

media elements with presentations

and interactivity, and add more anima-

tions and effects, among other things.

v5 and v5.5, and advance to true

Joseph Ganci,

Dazzle Technologies

This workshop contin-

ues the excitement and

learning of yesterday's

P3. You'll learn more of

with Captivate

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will learn how to use all of the basic features of Articulate to create dynamic, interactive, and engaging eLearning. You'll get the hands-on

with Articulate for

practice and coaching needed to use the Articulate suite of tools - Presenter, Engage, and Quizmaker.

P6 Advanced eLearning Interactivity with Articulate



Articulate tools to create interactive content like quick interactive knowledge checks, branched scenarios, and effective "pull" instruction that focuses less on the information and more on how the learner can use it.

ONE-DAY Certificate Programs Tuesday, November 1, 8:30a – 4:30p

P11 How to Promote Learning Engagement Across the Enterprise

Koreen Olbrish, Tandem Learning Workshop participants will learn to successfully implement new learning

strategies and technologies within their organization by developing a comprehensive adoption strategy and executing that strategy with effective tactics. You'll learn to strategize, market, "sell," and assess your organization's learning initiatives.

P12 Engaging with Enterprise Social Media as a Learning Professional

Michelle Lentz, Write Tech and Brandon Carson, Yahoo!

You'll learn how to get a company social media policy started, how to measure social media performance, and the tools

available for creating internal and external communities. Learn to design and implement collaborative learning environments using social media.

P13 How to Create a Successful Mobile Learning Strategy Clark Quinn,



Quinnovation Workshop participants will learn an approach to mobile learning strategy that analyzes

the goals, works through the current context, and creates short-, medium-, and long-term plans. You'll examine infrastructure, tools, technologies, and models and consider tradeoffs, policy, security issues, finances, and organizational alignment.

P14 Mastering eLearning Project Management

Participants in this

workshop will learn

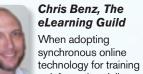
a simple, phased ap-

Anita Rosen, ReadyGo, Inc.



proach for analyzing, planning, executing, and managing eLearning projects. You'll learn a process for efficient and effective course production, how to streamline it, and how to manage outsourced projects

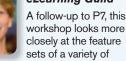
P7 Producing Successful **Synchronous Online Events**



or information delivery. you need to know how to manage the event-production process from inception through evaluation and post mortem. Learn the key elements of The Guild's process for successfully producing online events.

P8 Designing, Developing and Delivering **Effective Synchro**nous Online Events

Karen Hyder, The eLearning Guild



popular synchronous online platforms - including Adobe Connect, WebEx, GoToWebinar, and GoToTraining and will address design, development and delivery considerations for each.

P15 Designing Serious Games for Maxi-



Workshop participants will get skills to prepare you to consider tech-

nologies, game types, and learning outcomes at the outset of game development. You'll learn how to create a games strategy that enhances content engagement to increase learner

Truly Single-sourced, **Reusable Content**

Frank Miller & Dawn Stevens, Comtech

Services Reusing information across courses and departments requires

a common structure and approach to the information. You'll learn how DITA accommodates both docu-

mentation and training, and you'll gain the basic skills for creating DITA topics and building DITA maps for outputting different deliverables.

P9 How to Put the Story in Storyboarding for eLearning



Workshop participants will learn to use comic illustrations to incorpo-

rate visual communication in the design of eLearning. Without needing drawing or illustration skills, vou'll learn the tips, techniques, and fundamental principles, like sequential art and visual storytelling, needed to communicate visually!

P10 Designing Nextgeneration Blended Learning Solutions

Clive Shepherd. FastTrak Consulting

Workshop participants will learn how to custom-build a high-impact learning solution, considering your organization's specific

requirements, audience, constraints, and opportunities. You'll learn how to mix the social learning contexts, when to use learning technologies, and when only face-to-face will do.

P17 Audio File Production and Manage-



ment for Learning Chris Hansen. **Guitar Center**



to audio tracks. You'll learn to create sound like a pro, low- and no-cost solutions for a tight budget, and tips for improving your audio tracks' sound.

P18 Getting Started with Android & iPhone mLearning



b G Workshop participants with skills in HTML and a bit of JavaScript can create engaging, full-fledged mLearning applications using the familiar HTML/CSS and JavaScript stack, You'll develop full

mLearning applications that will be a convenient template for future mLearning development projects.

CONCURRENT SESSIONS

MANAGEMENT

Small Shop, Big Results: How to Achieve a Powerful Impact with a Small Team

Anya Wood, KPMG

Yours, Mine, and Ours: Copyright and Creative Commons in Education and Training

Michelle Lentz, Write Technology and Stevie Rocco, Penn State University

Learning Strategies for Management: Scaling Technical Training Lin Laurie, Intuit

Blending ADDIE & PMBOK for Successful Training Projects Allan Harris, Wells Fargo Bank

Agile Project Management for eLearning Development

Don Bolen, dbolen & associates The Changing Role of the **Instructional Designer**

Mary McLean-Hely, The College Board Learning Innovation at The **Cheesecake Factory** Janet Clarey & David Mallon,

Bersin & Associates Letting It All In: Social Media and **Policy in Your Organization**

Michelle Lentz, Write Technology

Blending Collaboration and Training to Improve Performance Kay Wood, Management Concepts

Forming a Centralized eLearning **Design Team**

Todd Dooley & Michelle Simek, WellPoint 12 Lessons Learned for New **Learning Consultants**

Trina Rimmer, Rimmer Creative Group

STRATEGY

You Say You Want a Revolution: **Content Strategy Across Connected Devices**

Brandon Carson, Yahoo! and Michelle Lentz, Write Technology

Co-designing Learning Strategies and Solutions with Business Leaders

Michelle Fanfarillo & Bill Harrison, Intel

Raising Competencies in a Disciplined, Organized Approach Bob Murray & Jason Nelson, U.S. Government – Bureau of Engraving and Printing

Output Learning: Connecting Learning to the Business Kasper Spiro, EasyGenerator

The High-impact Learning Organization of 2021 Janet Clarey & David Mallon, Bersin & Associates

Global eLearning on a Shoestring Budget Marie-Laure Curie, PSI

involvement. P16 How to Develop

You'll find detailed descriptions and a complete schedule of all these sessions online at www.DevLearn11.com

How Social Technologies Connect Learners at Qualcomm

Victoria Nardone & B. J. Schone, Qualcomm. Inc.

ABCs of Selecting and Implementing a LMS

Mike Baker & Stacy Lindenberg, First Citizens Bank

Are We There Yet? An eLearning Journey

Renee Anderson, Xcel Energy

MOBILE LEARNING

Developing the Mobile Access to Supplementary Learning Objects System Rovy Branon, University of Wisconsin -

Extension and Moses Wolfenstein, ADL

mLearning Showcase: One Topic, **Multiple Solutions, and Lessons** learned

Judy Brown, ADL

Design for Mobile: The Ups and Downs of the Small Screen Tom Crawford, VizNetwork

What Google Breadcrumb Taught Me about Mobile Learning Sarah Bloomfield, Google

Moving Flash to Mobile: Leverage Your Assets

Phil Cowcill, Canadore College

I'll Take My Rapid eLearning To Go Tom Kuhlmann, Articulate

SERIOUS GAMES

Let's Play ... and Learn! Tools for Rapid Online Learning Game Development Doug Kueker, Vivayic, Inc. and

Claire Schneeberger, Monarch Media, Inc. Serious Game-based Learning in

School – Best-practice Examples Hubert Egger, eLC bmukk Austria

Gamification: Using Game Mechanics to Enhance eLearning Rick Raymer, NC BioNetwork

Theory into Practice for Instructional Game Design Karen Burpee, Army Learning Support

Centre, CFB Gagetown

Serious Enterprise Mobile Game Design Jill Kirtland, SAP

Gamification: Learning for the Next Generation Workforce Scott Randall, BrandGames

SOCIAL LEARNING

If You Build It Will They Blog? A Case Study of Marsh's Social Intranet

Lisa Chamberlin, Flex Design

Instructional Design vs. Creativity: Can There Be Only One? Willi Savenye, ASU

Transforming Ugly 'e'Ducklings into Super eLearning Swans! Kris Talynn, Okland Construction

Going Global! Design for Working Across Borders!

Pamela Davis & Donna Miller, Delhaize America

Reaching Hard-to-Reach Learners with eLearning Gillian Broadhead & David Patterson, Learning Light, Ltd.

The Elements of Interactive eLearning

David Anderson, Articulate

Scriptwriting for Engaging eLearning Sarah Kesher, Sound80

DEVELOPMENT

Beyond Software Simulation: Using Captivate to Create Immersive Learning Experiences Jan Gray, Blood Systems

Open Source and No-cost Applications for Designerdeveloped eLearning Jared Palmer, Child and Family Support Services

"Faster, Better, Cheaper" Non-programming Development with SWiSH Max

Jen Cason, TSYS

Designboarding: Leveraging Good Treatment for Your Content

Jane Bozarth, N. Carolina Office of State Personnel and Kevin Thorn, AutoZone, Inc.

Thriving as a One-person **eLearning Department** Lisa Goldstein, LKQ Corp

Leveraging Cloud Technologies to **Scale for Organizational Growth** Parris Khachi & Khoa Lam, NetApp

The Use of Multimedia in **Instructional Design** Chris Hansen, Guitar Cente

Build a Learning Library in an Hour Jenny Tsai-Smith & Marcie Young, Oracle Corporation

Build a Timed Game in Lectora Rebecca Goldberg, Travelers Insurance

CONVERSION

Converting In-person Software Training for Live Virtual Delivery Sean Putman, Altair Engineering

From Push to Pull: How We Moved **Veterinary Education Online** Patrick Welch, IVG Veterinary Hospitals

Stepping Out into the Social Scene: Why You Don't Need a LMS Jeannette Campos, Central Intelligence

THE EXPO

EXDO HOURS Wednesday, November 2, 9:30a – 6:45p Thursday, November 3, 9:30a - 3:45p

FEATURED LEARNING STAGES

DevLearn offers five unique learning stages for anyone attending DevLearn with either a full-conference or an Expo Only registration. These educational stages run throughout the event in the Expo and offer a wide range of presentations, discussions, and demonstrations. Don't miss these 65 GREAT learning opportunities!

EMERGING LECH

Hosted by Koreen Olbrish, Tandem Learning



Tech stage at DevLearn is the place to go to discover the newest learning technologies.

It's also where our industry's leading suppliers showcase their new tools, technologies, products, and services.



The Cloud offers both promise ... and pitfalls; and the Cloud stage offers a wide range of ideas,

checklists, bestpractices, and strategies for deploying cloud-based and Software as a Service (SAAS) learning solutions.

MANAGEMENT

Hosted by Jane Hart, C4LPT



executives who will share with you their knowledge. insights, and experiences on a wide range of management issues.

STRATEGIC BUYERS Hosted by Richard Culatta, Hosted by Chris Benz,

in today's market

and to become a more suc-

cessful and strategic buyer

of learning technologies,

content, and services.



DevLearn's Virtual Learning stage will help you maximize your success by developing a

VIRTUAL

LEARNING

comprehensive understanding of the technologies and strategies for connecting and educating learners at remote locations using virtual classroom and Webinar technology.



Wednesday, November 2, 5:15p - 6:45p



Connect with conference speakers, colleagues, and eLearning suppliers at The DevLearn Expo Welcome Reception sponsored by Litmos. Celebrate your first day of the conference with a drink, a bite to eat, and browse the largest Learning Technologies Expo in North





REGISTRATION INFORMATION

www.DevLearn11.com | +1.707.566.8990

Register online – it's fast, easy, and secure!

DevLearn 2011 Fees

Conference fees include the entire 2.5 day conference program, materials, beverage breaks, two lunches, and the Welcome Reception.

- \$0 USD (Guild Premium Members)
- \$1,196 USD (Guild Member & Member-Plus)
- \$1,495 USD (Guild Associates & Non-members)
- To learn about Guild Membership, go to www.eLearningGuild.com

Pre-conference Certificate Programs

Optional workshop fees include instruction, course materials, beverage breaks, and lunch.

Two-day Workshops

 \$795 USD – If registering with DevLearn • \$995 USD - Standard rate

One-day Workshops

 \$395 USD – If registering with DevLearn • \$495 USD - Standard rate

Registration Discounts

Discounts that can be combined include standard Guild member discount, an early registration discount, one organizational discount, and a group discount.

Early Registration Discount: Save \$100 if you register by end-of-day, Friday, September 16th.

Organizational Discounts:

Employees of Academic, Non-profit, or Government Institutions save 50%.

(Registrations using these discounts MUST be accompanied by documentation of your organization's status and your role there. Please fax to +1.707.566.8963 within 24 hours of your registration.)

Group Discount:

If you have three or more who want to attend, you can take advantage of an additional 10% group discount! For information, or to register your group, please call Steve Firpo +1.707.566.8990 X-306



Aria Las Vegas!

All DevLearn activities will take place at the 5-Star Aria Resort & Casino, Las Vegas located on the Strip in the heart of CityCenter. The Aria combines state-of-the-art technology innovation with contemporary architectural design, making it the perfect home for DevLearn! All the fun and adventure of Las Vegas is at your doorstep.

Reserve your Room Today! We've secured a Group Rate of \$179/night (single & double occupancy) at the Aria Resort & Casino, Las Vegas. To get this discounted rate, you MUST make your reservations by Saturday, October 8th!

Phone Reservations: Call the Aria Resort direct -+1.702.590.7757

Online Reservations:

To reserve your hotel room online, go to: http://bit.ly/DL11-Aria

Managing Innovative Learning Technologies Across the Enterprise Gregory Ketchum, TalentPlanet

Clicks, Bricks, and Millenials

Kate Day, Cisco Systems **Global Webinar Strategies for Training and Lessons Learned** Sarah Remijan, Rotary International and Nora Zei, CCS

TECHNOLOGY

Crowd-accelerated Innovation: The Reincarnation of Reusable Learning Objects Michael Allen, Allen Interactions

Thinking Outside the Bubble: Learning with the iPad in the **Real World**

Heather Johnston, University of Cincinnati **Developing Digital Literacy:** Getting All Your eDucks in a Row Tracy Parish, Southlake Regional Health Centre

Not Just for Geeks Anymore: **Open Source for the Enterprise** Stephen Martin, Management Concepts

Building an In-house Video **Production Studio on a Budget**

Shonit Jain, Eyetography and Eric Matas, American Medical Systems

Beyond SCORM: Supporting Future Learning Experiences Mike Rustici, Rustici Software and Aaron Silvers, ADL

Implementing SCORM in Serious Games

Kris Rockwell, Hybrid Learning Systems

HTML5 Authoring Tool Review Judy Unrein, Artisan E-Learning

ENTERPRISE

Developing and Implementing Organization-wide eLearning Standards and Templates Shari Brennan, Wells Fargo

Leveraging the Power of the Crowd in Yammer to Build a Culture of Learning Stephanie Demiris, Deckers Outdoor

Corporation

Using Enterprise 2.0 to Enhance Learning and Drive Business Initiatives

Chris Demery & Karen Weldon, Domino's Pizza

Planning for Globalization: Case Study on Globalizing eLearning Tim Darden, National Restaurant Association

"DevLearn 2010 was a superb mix of socialization,

cutting-edge technology, and invigorating ideas. This is the premiere event for anyone involved with eLearning."

"The best topics and content of any learning event. There were so many good choices I struggled to choose which sessions to attend."



Designing and Implementing the Next-generation Learning **Experience** Vito Amato, Cisco

Improving Participation in Social Learning: A Client Case Study Ben Betts, University of Warwick and Simon Croom, Supply Chain Management Institute, USD

What Managers and Executives Need to Know about Social Learning

Jane Bozarth, N. Carolina Office of State Personnel

How to Integrate Social Learning into Your Online Platform David Schnurman, Lawline.com

Social Media for Learning: **Tools and Practices**

Alfredo Leone, QuickLessons, LLC Facebook: Fad or Powerful

Learning Engine? Terrence Wing, Liquid Learn

DESIGN

Accelerating Expertise with Computer Simulations and Whole-task Learning Environments Dale Bambrick, Raytheon Professional Services and Ruth Clark, Clark Training & Consulting Avoiding Clicky Clicky Bling Bling: **Top Tips for Making eLearning that** Sticks Cammy Bean, Kineo **Embracing Employee Engagement: Communications that Captivate Your Audience** Mark H. Goldberg, Latham & Watkins LLP How Experiential, Social, and Ondemand Learning Trends Impact **Your Design** Reuben Tozman, edCetra Training Blended Learning: Innovative Solutions for a New Generation of Learners Anthony Del Barto & Aisha Taylor, ACS, a Xerox Company **One Learning Challenge: Three De**signers Put Their Skills to the Test Tracy Bissette, WeejeeLearning What's Your Story? Using Personas to Focus Your Instructional Design Jennifer Cote & Brendan Peterson, Salesforce com **Designing for European Audiences:**

Cultural Awareness and Language Anneli Haimi, Tellabs Oy

Converting Face-to-Face Events to eLearning Products Fabiola Roll, AWWA

A Case Study in the Conversion of **Dynamic Classroom Content** Michelle Sterling, Vis Activa Learning

VISUAL DESIGN

One Head/Two Hats: Tapping Hidden Resources for the Ultimate User Experience

Stuart Bender, CCC Information Services, Inc.

The Magic Touch: Interface Design **Best Practices for Touch Screen** Devices

Brian Berg, MediaKube, LLC

Remember the User: Improving Usability and Accessibility in Learning Brian Dusablon, Insperity

A Recipe for 508 Compliance: **Cooking up Accessible eLearning** Laura Michalow & Rachel Ulm, Zuma Learning

A Non-graphic Designer's Guide to Good-looking Learning Mark Harter, Catalyst360

User Interface Design for Your LMS Maureen Barlow, Tufts Health Plan

ANALYSIS/EVAL

A Better Understanding of Learners Leads to Better eLearning Design

Steven Yacovelli, TopDog Learning Group

Demonstrating the Value of Evidence-based Instructional Design Eric Ellefsen & Brenda Sugrue, Kaplan, Inc.

Measuring Change: Authentic Assessment Ideas for eLearning Jason Carroll, Innovative Communications Group and Jason Gibson, Kentucky Education Development Corporation

The Five Most Important Analysis **Questions You'll Ever Ask** Ethan Edwards, Allen Interactions

The Technicalities of Assessing for Effective Gain

Neil Lasher, The Learning Coach

Understanding and Enhancing Learner Engagement

Steve Howard, NASCO

Applying Analytics to Instructional Desian

Phil Ice, American Public University System

How to Effectively Evaluate eLearning Steven Yacovelli, TopDog Learning Group

- Christopher Lepine, Christina Care Health System

- Jeff Stepler, The Cheesecake Factory