5 Ways to Create Contextual and Embedded Help

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Learning Solutions 2018
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WHAT IS CONTEXTUAL HELP?

1. It knows where you are
2. It knows what you’re trying to do
3. It gets you back on track

Contextual help keeps the user in the experience
WHAT IS CONTEXTUAL HELP?
Adobe & Sketchup

Contextual hover help

Site tour
Video Games!

Remember you can change colour at any time!
Contextual help & Learning and Development
You are a UI/UX Designer

Contextual help & Learning and Development
CODING CHECK

Enter KAHOOT.IT into any browser

https://play.kahoot.it/?quizId=81cee439-0cc9-4a36-bd99-584b414c0806
HOW CAN YOU DO IT?

- Site Tour
- Hints
- Hover Help
- News Feed (Carousel)
- Embedded Help

Intro.js
QTips.js
Flickity
VBA
DEMO - IMPORTANT LINKS

Flickity  https://flickity.metafizzy.co/

Qtips2  http://qtip2.com/

Introjs  https://introjs.com/

Micro Site  goo.gl/Sogt4L
WORKING WITH TECHNOLOGY

1. Requirements are your new best friend
2. Jump in and help!
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Contextual Help Site: goo.gl/Sogt4L